AlloSchool

English: 2Bac (All Streams)

Unit 6 (Culture)

Functions : Defining, Apologising and complaining

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Summary

I- Course

1-1/ Defining

1-2/ Apologising

1-3/ Complaining

II- Activity 1

III- Activity 2

I- Course

1-1/ Defining

_____ is/ are _____

_____ means _____

_____ refers to _____

_____ can be referred to as _____

_____ can be defined as _____

_____ can be described as _____

1-2/ Apologising

I'm sorry.

I'm so/terribly sorry.

I'm sorry for _____

I'm sorry about this.

I can't tell you how sorry I am.

I apologise.

My apologies.

Accept my apologies.

I can't apologise enough for _____

1-3/ Complaining

Sorry to say this but _____

I'm sorry to bother you, but _____

I have a complaint about _____

I have to make a serious complaint.

I'm not satisfied with _____

I don't know how to say it, but _____

II- Activity 1

Complete the exchanges as suggested :

1. Your friend: You promised to call me yesterday but you didn't.

You (apologise and give a reason) :

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2. Your neighbour : Excuse me but your musici is too loud.

You (apologise) :

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3. Your teacher : You forgot your textbook at home.

You (apologise to your teacher) :

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4. You are assigned a group project, but one of your team-mates doesn't cooperate.

You (complain to him) :

5. You are eating lunch at a restaurant and you find a fly in your plate.

You (complain to the waiter) :

III- Activity 2

Match the sentences with their functions:

- Defining
- Apologising
- Complaining

1. "I'm terribly sorry for coming late". A student told his teacher : _____
2. Values can be defined as principles of good behaviour : _____
3. Sorry to say this, but you're making too much noise : _____
4. I can't tell you how sorry I am.I forgot your book at home : _____
5. Anthropology is the study of people,their societies and cultures : _____
6. Brain drain means the emigration of educated and skilled people : _____
7. "I'm sorry,I've given you the wrong change." The shop assistant said : _____
8. Sorry to bother you,but your dog was barking ail night andI couldn't sleep : _____
9. Culture refers to the beliefs and traditions of a particular group of people : _____
10. I'm not satisfied with the way you talked to me yesterday : _____